

Roux

CARE



RELAX. We've got your air-conditioner service charges and repair bills covered.

Protect your investment at an affordable monthly price point. Spread the cost of maintaining your air conditioner(s) over the course of the year – and avoid having to pay one lump sum.

- Affordable Monthly Aircon Servicing from **R57 per unit p/m** (ex VAT)
- Affordable Monthly Service and Maintenance Plans from **R77 per unit p/m** (ex VAT)
- Discounted fees for non-warranty repairs
- Professionally Trained and Security Vetted Technicians
- Anti-Rust treatment with every Major or Minor service



For your comfort:

- ✓ Available on new and existing air conditioning units
- ✓ Nominal monthly service fee
- ✓ Protect your warranty with regular scheduled servicing

Contact Us

Tel: 031 579 1335 | Email: info@rouxcare.co.za | Website: www.rouxcare.com

DAIKIN

Carrier

SAMSUNG

MyAir

Midea®

What's Included in the RouxCare Air Conditioner Service Plan?

A service plan covers all the costs involved with the regular servicing of your air-conditioning system as required by the manufacturer.

Seasonal maintenance is essential to maintain your warranty and extend the life of your equipment. It will also keep the system operating efficiently and that's going to save you money with lower utility bills and a well-cared for air conditioner that lasts for years and years.

RouxCare will;

- Schedule your services at the required intervals saving you the hassle of remembering when to service
- Professionally service and maintain your equipment to maximise efficiency and increase its life span
- Provide an anti-corrosion treatment as standard with every service
- Maintain a service history of all equipment to protect your warranty and deliver an efficient maintenance program
- Provide a priority repair service for all contract clients
- Provide a 10% discount off parts and labour for non-warranty work

Choose the most 'comfortable' option, to suit your lifestyle and budget

Bronze Option: One Annual Major Service

Silver Option: Bi-Annual Minor & Annual Major Service

Gold Option: Bronze + 5-year Maintenance Plan*

Platinum Option: Silver + 5-year Maintenance Plan

We recommend the **Silver Service plan** for units that run 24/7 or are situated within 5km of the sea. A mid-year minor service improves efficiency and helps extend the life of a unit. * The Gold Option is not available within 5km of the sea due to increased risk of corrosion.

What is included in the Roux Care 5-year Maintenance Plan?

This Maintenance Plan is designed to kick in seamlessly once the manufacturer warranty has expired. It covers electrical and mechanical failures and also includes labour and call-out.

(Our Maintenance Plan is available for units Installed post January 2019).

| INDOOR UNIT | OUTDOOR UNIT |
|---|----------------------------------|
| 1. Barrell fan motor | 1. Fan blade |
| 2. Barrell fan | 2. Fan motor |
| 3. PC board | 3. PC board |
| 4. Control board / remote control board | 4. Compressor motor |
| | 5. Gas Leak (excludes corrosion) |
| | 6. Capacitor |

- ✓ Callout and labour
- ✓ Certified professional technicians
- ✓ Prioritized appointments
- ✓ 10% discount on any labour and parts not covered by your plan.

Platinum Clients qualify for After-Hour Emergency Service.

Rates

MONTHLY SERVICE PLANS RATES (Excluding VAT)

| AIR CONDITIONING SYSTEM | BRONZE | SILVER | GOLD | PLATINUM |
|-----------------------------|--------|--------|-------|----------|
| Midwall Split (per unit) | R 57 | R 85 | R 77 | R 105 |
| Ducted (per unit) | R 76 | R 114 | R 107 | R 145 |
| Cassette (per unit) | R 76 | R 114 | R 107 | R 145 |
| Under Ceiling (per unit) | R 87 | R 130 | R 118 | R 161 |
| VRV (4 x in / 1 x out door) | R 263 | R 395 | R 418 | R 550 |
| My Air 5 (per unit) | R 38 | R 57 | R 65 | R 84 |
| My Air Plus (per unit) | R 17 | R 26 | R 44 | R 53 |

Note: Monthly Service plan rates exclude VAT and are subject to payment by debit order. Travel surcharges will be applied to properties further than 25 km travel distance from Roux Care.



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